

WiFi @ Your Library

The [Salt Lake-Moanalua Public Library](#) and the [Kaneohe Public Library](#) are the two locations that currently provide wireless Internet (WiFi) access.

Here are some of the most common questions with answers about WiFi:

What is wireless?

Wireless Internet Access (WiFi) uses radio frequency signals to provide information between your computer and the Internet.

Why wireless?

Library users can use their wireless laptop computers to get Internet access at any table or chair in the library and are not limited to the normal computer areas of the library.

How do I use wireless at the library?

- The HSPLS Pilot Wireless sites use the WiFi standard (also know as IEEE 802.11b or 802.11g).
- You will need to bring your own laptop computer to the library and it will need to have a built-in WiFi hardware or you will need to install an external WiFi adapter.
- Most WiFi equipment will be compatible. However, the library system can make no guarantees as to compatibility of your equipment with the library's network.
- Printers are not part of the Wireless Internet Access Program at the two libraries. If you need to print, please save your work to a disk or USB memory device, then login to an available public use computer and send print jobs to a public printer.

Will I need any special settings or passwords to connect?

No encryption settings, user names, or passwords are required.

Will I have filtered or unfiltered access to the Internet?

Unfiltered. Wireless access is provided on a separate network from library-owned computers and filtered web access is not provided by HSPLS for this network.

Can the library help me configure my computer?

- No. Everyone's computer is different and the user will be responsible for knowing how to configure his/her own personal equipment.
- HSPLS cannot be responsible for any changes that occur to the user's computer settings, or problems which develop while using the wireless network such as virus infections. Keep in mind that the information you send and receive over the wireless network is visible to other users.
- If you need additional assistance, you may need to contact the manufacturers of your hardware or software.

Your feedback is important to us. Please provide your feedback about your experience with the WiFi system to library staff. Mahalo!