

# Important Phone Numbers

## American Red Cross

State Chapter 808-734-2101

Maui County 808-244-0051

Hawai'i County 808-935-8305

## City and County of Honolulu

Department of Emergency Management 808-723-8960

TTY Service 808-723-8966

City Help Desk 808-768-4385

Customer Service Main Line 808-768-9311

Environmental Services Wastewater Line 808-768-3330

## Department of Health

O'ahu 808-586-8000

Maui County 808-984-8230

Hilo 808-933-0917

Kona 808-322-1507

## Disability and Communication Access Board (DCAB) 808-586-8121

Emergency preparedness for people with disabilities

[www.health.hawaii.gov/dcab/emergency](http://www.health.hawaii.gov/dcab/emergency)

## Emergency Calls

Police, Fire, Ambulance 911

Hawai‘i Emergency Management Agency 808-733-4300

Maui County Emergency Management Agency

Office 808-270-7285

After Hours Maui Police Department (after 4:30 p.m.) 808-244-6400

Hawai‘i County Civil Defense Agency 808-935-0031

After Hours Hawai‘i Police Dispatch (after 4:30 p.m.) 808-935-3311

Hawai‘i Wildfire Management Organization (HWMO) 808-885-0900

Hawaiian Electric (O‘ahu)

Customer Service Office 808-548-7311

Claims Department 808-543-4624

Education & Consumer Affairs Department 808-543-7511

Public Safety Power Shutoff (PSPS) Hotline 844-483-8666 or 211

Vegetation Management Department 808-543-7836

Email: [trimrequest@hawaiianelectric.com](mailto:trimrequest@hawaiianelectric.com)

Trouble Line (toll free) 1-855-304-1212

(To report power outages, downed power lines or trees on power lines)

Hawaiian Electric (Maui County)

Claims Department (Maui) 808-871-2392

Moloka'i and Lāna'i (toll free) 877-871-8461

Customer Education 808-872-3263

Customer Service Office (Maui) 808-871-9777

Moloka'i and Lāna'i (toll free) 877-871-8461

Public Safety Power Shutoff (PSPS) Hotline 844-483-8666 or 211

Trouble Line (toll free) 1-855-304-8181

(To report power outages, downed power lines or trees on power lines)

## Hawaiian Electric (Hawai'i Island)

Claims Department 808-969-0279

Customer Service Office

Hilo Office 808-969-6999

Kona Office 808-329-3584

Community Outreach Division

Hilo Office 808-969-0137

Public Safety Power Shutoff (PSPS) Hotline 844-483-8666 or 211

Trouble Line (toll free) 1-855-304-9191

(To report power outages, downed power lines or trees on power lines)

## National Flood Insurance Program Key Contacts

NFIP Call Center 800-621-3362

## Streetlight Outage

O'ahu City & County Honolulu Streets 808-768-5300

O'ahu Highway Division 808-831-6714

After Hours (after 5 p.m.) 808-485-6200

Maui County (Hawaiian Electric Trouble Line) 808-871-7777

Hawai'i County Traffic Division 808-961-8341

Police Dispatch (after 3:30 p.m.) 808-935-3311

## USDA Food Safety and Inspection Service

Meat and Poultry Food Safety Hotline 888-674-6854

## Water Issues

Board of Water Supply (O'ahu)

Trouble Line 808-748-5000

Department of Water Supply (Maui, Moloka'i) 808-270-7633

Water Company (Lāna'i) 808-565-3664

Trouble Line 808-559-1152

Department of Water Supply (Hawai'i County) 808-961-8060

Trouble Line 808-961-8790